

Our Fusion Model of Support

Hft's Fusion Model explains how we will deliver our services to the people we support. Staff across the organisation follow this model in order to ensure consistent, high quality services, resulting in fulfilled lives for all the people we support. This model is a key driver for 'One Hft' - our organisational strategy.



At the centre of the model, and everything we do, are the people we support (through Person Centred Active Support). Surrounding them are eight segments that reflect the values and specialist skills that we believe are necessary to provide excellent support.

Surrounding these are three supporting themes: 'care about' runs through everything we do, ensuring we provide 'quality' services that are 'continually improving.'

The Fusion Model explained

Healthy, Safe and Well

Healthy, safe and well involves all aspects of a person's life, including their physical, mental, emotional, cultural and spiritual needs. We will proactively work with each individual to find out what this means for them, so we can help them lead more fulfilled lives.



Families and other Partnerships

This means helping the people we support to develop and maintain positive relationships with families, friends and other partners involved in their lives. It means having an understanding of how important it is to work in partnership and includes welcoming and valuing what families contribute to giving the best support.



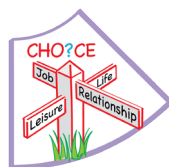
Personal Growth

Personal growth means helping the people we support to take control of their lives so they can continue to develop as individuals. This includes embracing new skills and knowledge, widening interests and having new experiences. Everyone we support will have the confidence to express their thoughts and ideas, increasing their self-esteem.



Choice

Choice means enabling the people we support to have a greater awareness of the range of options available to them, so they can make a decision that is uniquely right for them. This means people are more empowered to make informed decisions, even if these decisions may be deemed 'unwise' by others.



Specialist Skills

Specialist skills means using proven expert knowledge and best practice to support people. This includes providing support with physical, mental, emotional and social needs and also meeting syndrome and time of life specific needs.



Total Communication

Total Communication means that all forms of verbal and non-verbal communication are thoroughly explored and embraced for each individual. This includes all body language, facial expression, verbalisation, gestures, signing, photographs, drawings and symbols, objects of reference and access to appropriate technology.



Creative Solutions

Creative solutions means thinking openly and using imaginative and original ideas to find practical solutions to enhance the lives of the people we support.



Personalised Technology

Personalised Technology (PT) can include any technology which enhances the lives of the people we support, used in a person-centred context. It can mean specialist, assistive technology such as telecare, environmental controls, and prompting devices or mainstream equipment such as quick cooling hobs and mobile phone technology.



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