

How we are governed



Hft is a charity, governed by a Board of Trustees and an Executive team. Our organisational structure is designed to give person-centred, flexible services, which are responsive to local circumstances but backed up by central support functions, such as IT, HR, Communications and Finance. Our registered services are inspected by the Care Quality Commission.

Our structure

Support workers work directly with individuals, providing person-centred support.

Regional Managers take a lead in each area within our regions.

Divisional Directors oversee our work in each division.

In some areas, **Operations Managers** ensure the efficient day to day running of our services and keep a close eye on Quality Assurance.

Registered Cluster Managers take responsibility for each service, including acting as registered managers for CQC.

The implementation of strategy and day-today running of Hft is managed by the **Senior Management Team.**

Our Trustees

Our Trustees develop our strategic vision, with the people we support at the heart of it, while our Executive team oversee day to day management and ensure the effective implementation of our strategy.

Our Board of Trustees are a huge asset to the organisation. They:

- Are unpaid volunteers
- Bring a wealth of experience and professional expertise
- Are often relatives of people with learning disabilities

Have you ever considered becoming an Hft Trustee?

Sometimes vacancies arise on our Trustee board and we are always on the look out for representation from families.

We were founded by families more than 50 years ago and, though Hft has grown and evolved since then, what's not changed is the absolutely essential role that families play in the lives of the people we support.

When making decisions about the way we operate, or when planning for the future, it's vital that we understand the issues that are important to the people we support and their relatives.

What does being a Trustee involve?

Hft's Trustees are responsible for the overall strategic direction, effective governance and management of Hft. They ensure that the charity is meeting its objectives, upholding the vision, mission and strategic direction; and holding the Executive Management to account.

They act in the interests of the charity as a whole, with the key aim of making sure that Hft is sustainable so that we can continue to provide the best life possible for the people we support, both now and in the future.

The amount of involvement you have is up to you.

On average a Trustee dedicates 16-18 days a year. At minimum you will attend Council meetings, strategy focused away days and the AGM. Trustees also undertake site visits to ensure they both act as ambassadors for Hft, and also to help their understanding of Hft's operations, particularly the care given to the people we support.

You don't need any specific qualifications or experience to join our Trustee Board. All you need is the passion and commitment to help drive the organisation forward. We need people from all ages, all diversities and all walks of life so that together the Board has a holistic view of Hft and the impact we have, and can make better decisions as a result.

So If you're interested in giving something back and are looking for a volunteering role, then look no further. Join our Board of Trustees and know that you are playing an essential role in helping more than 2,500 people with learning disabilities to live the best life possible.







