

# Sector Pulse Check

A snapshot of finances and  
the workforce in the adult  
social care sector in 2023

#SectorPulseCheck



Hft and Care England  
Analysis by CEBR  
January 2024



CARE ENGLAND  
Representing independent care providers



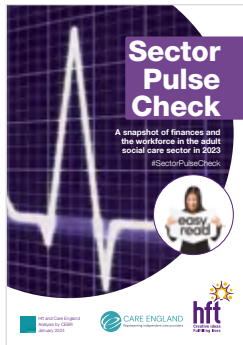
**hft**  
Creative ideas  
Fulfilling lives

## Before we start:

Hft is a **care provider**.

Care England is an organisation that speaks for **care providers**.

## This booklet tells you about:



Some questions we asked other **care providers**:

- What we found out, and
- What we would like to happen



Talk with your supporters about this booklet.

## Note to your supporters:

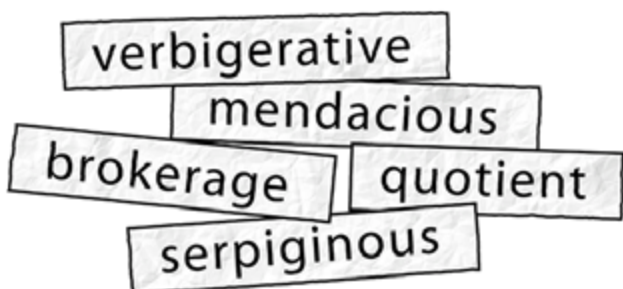


The aim of this booklet is to communicate the main findings of the Sector Pulse Check report.

This has been written using easy read format. Some people will need their support workers to read this with them or to use an alternative communication method.

# What is in this booklet:

## Part 1



### Hard Words

This part tells you about some of the hard words.

## Part 2

### What the Sector Pulse Check report is

This part tells you what the Sector Pulse Check report is about.



## Part 3

### What we found out

This part tells you about the main discoveries.



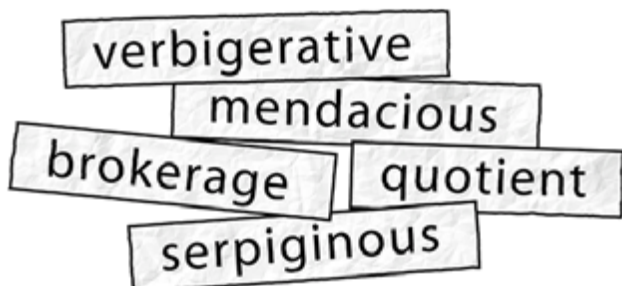
## Part 4

### What you can do

This part tells you about how you can share the report.







### This part tells you about:

- The hard words that are in the Sector Pulse Check report.

**There are some hard words in the report. They are explained here.**



### Care Providers

**Care providers** are organisations that support people to live their lives.

They help lots of different people for example:

- People with a learning disability
- Older people



## Staff vacancies

Staff vacancies are when **care providers** are looking for more people to work in their services to give support.



## Politicians

The people that run the country are called **politicians**.

They make important decisions that can affect people's lives.

For example politicians make important decisions that can change:

- How people with a learning disability get support
- How much money **care providers** are given

Rishi Sunak is a **politician**.

## Part 2

# What the Sector Pulse Check report is



### This part tells you about:

- What the Sector Pulse Check report is about

### Hft and Care England asked care providers some questions about:



How much money they have.



How they are saving money.



The challenges caused by **staff vacancies**.



We used what they said to write the Sector Pulse Check report.



We use the report when we talk to **politicians**.



It helps them understand what changes need to happen so:

- **Care providers** have enough money
- **Care providers** can give good care and support



### This part tells you about:

- What we found out

### We found out about two main things:



1

How much money **care providers** have.



2

Challenges caused by high **staff vacancies**.



# 1

The first thing we found out about was how much money **care providers** have.

We found out that lots of **care providers** don't have enough money.

**The things that are costing care providers lots of money include:**

The cost of paying staff.

The cost of energy bills for things like gas and electricity.





**To save money, care providers have been forced to do things like:**

Think about closing down their services which give care.



Offer support to less people.



**What Hft and Care England would like politicians to do:**

Make a long-term plan about how it can give **care providers** enough money.



Help **care providers** pay for their energy bills.

## 2



The second thing we found out was about the challenges caused by **staff vacancies**.

**Care providers** had lots of **staff vacancies** last year.



Some **care providers** hired staff from other countries to help fill **staff vacancies**.



However, other **care providers** told us they didn't do this.



They said that hiring staff from other countries was too complicated and expensive.



**Because they had high staff vacancies:**

Lots of **care providers** could not give support to people who were asking for it.



Some **care providers** had to close down services.



**Care providers said more people would work in social care if:**

They were paid more money.



People thought it was a good job to do.





## Hft and Care England want politicians to:



Make a plan for social care staff to:

- Make it a more attractive job
- Help care providers hire staff



Make it easier for care providers  
to hire staff from other countries.





### This part tells you about:

- Some actions you might want to take if you care about the things in this report.

### If you care about the things you have read in the report you might want to:



Share this with other people who receive support from **care providers** or have a learning disability.



Share this on social media through:

- Facebook
- X (which used to be called Twitter)
- Instagram



Join the Hft Walk in Our Shoes Network to speak up about things which matter to you.






Find out more by [clicking here](#)



### Contact Hft:

-  [hft.org.uk](https://hft.org.uk)
-  0117 906 1700
-  5/6 Brook Office Park,  
Folly Brook Road,  
Emersons Green,  
Bristol BS16 7FL

### Follow Hft:

-  Hftonline
-  Hftlearningdisabilities
-  Hftlearningdisabilities
-  Hft
-  HftTV

### Contact Care England:

-  [careengland.org.uk](https://careengland.org.uk)
-  08450 577 677
-  [info@careengland.org.uk](mailto:info@careengland.org.uk)
-  2nd Floor,  
2 Devonshire Square,  
London EC2M 4UJ

### Follow Care England:

-  @CareEngland
-  Care England

**Hft:** Registered Charity No. 313069  
Company Registered in England No. 734984  
**Care England:** Registered Charity No. 296103  
Company Registered in England No. 02082270